



GLDF-300 TARIFF

ITEM 535 - GUARANTEED SERVICE

1. GCF guaranteed service only applies during "business hours" on "business days", excluding "holidays".
 - A. "Business hours" means that time during which operations are generally conducted by GCF at the point where the service is performed, between 8:00 AM - 5:00 PM.
 - B. "Business day" means each day, Monday through Friday, excluding holidays.
 - C. "Holiday" means New Years Day, Presidents Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, the Friday after Thanksgiving Day, Christmas Day, or any other day generally observed as a holiday by GCF at the point where the service is performed. When the holiday falls on a Sunday the following Monday will be considered a holiday.
2. Shipment must be made available to GCF by 5PM on the day of pickup, with 2 hours or more advance notice depending on the shipper's proximity to the GCF service center.
3. GCF guaranteed service will not apply on any shipments requiring delivery to the following:
 - Convention Centers or Exhibition Centers
 - Piers or Wharves
 - Airports
 - Private Residences
 - Self-storage Warehouses
4. GCF guaranteed service will not apply on any shipments requiring the following services:
 - Appointment Delivery
 - Collect on Delivery (COD)
5. GCF guaranteed service will become void if GCF is unable to meet its obligations due to any cause beyond its reasonable control, including but not limited to: strikes or lockouts, labor shortages or disturbances, acts of God, fires, accidents, floods, severe storms, wars, riots, acts of governmental authority, and acts or omissions of third parties. Service on such shipments delayed by Force Majeure will be performed at normal pricing published for the payer. If payer has no specific pricing published with GCF a discount of 50% off class rates will be applied.



6. The guaranteed service is available for the following terminal locations for interstate service:
Miami (GDS not available outbound to Chicago),
Lakeland (GDS not available outbound to Chicago),
Paulsboro,
Avenel, and
Chicago.

The service standards in transit days, are provided in GLDF 300 subject to the charges and restrictions contained therein.

7. Shipper may request Guaranteed Delivery Service as defined in this tariff by getting a valid GCF rate quote with that service approved directly from a Gold Coast representative. Please note that any requests for Guaranteed Service which do not include such an approved rate quote will be honored only at the sole discretion of GCF.
8. Requests for GCF guaranteed service must clearly and legibly indicate in the body of the bill of lading "Guaranteed Delivery Service". The shipper must notify GCF's driver at the time of pickup that GCF guaranteed service is requested, and it will be the requesting party's responsibility to ensure GCF's copy of the bill of lading is notated with the request for "Guaranteed Delivery Service".
9. The shipper agrees to waive all rights under Section 7 of the bill of lading
10. The additional charge for GCF guaranteed service will be 25% of the net LTL freight charges subject to a minimum charge of \$50.00
11. If customer communicates to GCF of failure to perform at time specified and requests a refund or requests cancellation of freight charges if the freight bill is unpaid, GCF will investigate the claim and refund paid charges or cancel unpaid freight bills if failure was not due to conditions outlined paragraph 5.
12. In the event GCF fails to deliver the shipment by the agreed time GCF is not liable for any consequential damages arising from failure to deliver as agreed.